

Peeriosity is delighted to announce that the next Senior Executive Forum will be a two-day event in Salt Lake City, Utah, on April 25 and April 26. A welcome reception the evening of April 24 and a group dinner on April 25 are planned, with breakfasts and lunches also provided. The meeting will conclude by 1:00 P.M. on April 26 to accommodate afternoon flights to the East Coast. There is no cost to attend, with all meeting expenses, including group meals, compliments of Peeriosity.

When you consider the primary dimensions for change in Shared Services, the categories most often cited are “People, Process, and Technology”. Unfortunately, while the list always starts with “People”, this important dimension is often overlooked, under-funded, or ignored. How is perspective maintained as we implement new technologies?

This two-day event in Salt Lake City, hosted by J.C. Penney Company, will start with opening remarks and insights from Accenture, our alliance partner and the world’s largest professional service company. After the stage is set, Accenture will exit to allow for confidential and candid discussions to include an examination of member examples of Robotic Process Automation (RPA), with an emphasis on how the implementation of RPA changes the skill requirements for Shared Service employees. While excitement about a breakthrough technology is understandable, there needs to be consideration for how to create balance to achieve sustained superior performance.

Attend this meeting to participate in candid discussions on the topics of Robotic Process Automation (RPA) and the critical topics that represent Shared Services’ most important resource – your people.