



## Save the Date — Senior Executive Forum in Knoxville, TN — May 2019

<b>Meeting Host:</b>	<b>Accenture</b>
<b>Location:</b>	Onsite at Accenture's Knoxville Intelligent Operations Center
<b>Dates:</b>	Monday, May 13 (Reception), Tuesday, May 14, and Wednesday, May 15
<b>Theme:</b>	<b>Tuning Your Service Delivery Mix – In/Out-Source, On/Off-Shore, People or Bots</b>

### Forum Highlights:

- Exclusively for Senior Executives at Peeriosity member companies. Companies with multi-functional Shared Services, a global scope, and billions in annual revenue have many options for service delivery. New options bring new complications. How do you balance the promise of new technologies with increasingly mature options for captive or outsourced service delivery? How has the risk/reward equation shifted for onshore, near-shore, or offshore delivery? Attend this Senior Executive Forum to understand how leading peers evaluate these fundamental choices, with insights to the decision frameworks used and results achieved.
- Opening remarks and keynote from Accenture, with a tour and in-depth look at Accenture's state-of-the-art Intelligent Operations Center. After Accenture's presentations, attendance will be restricted to Peeriosity practitioners with closed-door discussions with an emphasis on the actual experiences of attendees, discussing their insights and lessons learned as they have defined and navigated the changing options for Shared Services Delivery.
- A welcome reception on Monday, May 13, and a group dinner at a local restaurant on Tuesday, May 14 for casual networking will make the event an experience to remember. The meeting will conclude by 3:00 PM on Wednesday to allow for afternoon flights. The meeting location is conveniently located 15-minutes from the airport.

Space is limited. This event is for Peeriosity members only, with no cost to attend.